



USING YOUR NEW PINARELLO BIKE

Congratulations on your purchase!

Your new Pinarello bike is the synthesis of more than 50 years of passion for the bike and for the road racing world.

We work with the greatest champions to be able to offer a product that matches your needs, no matter how ambitious they are.

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AN IMPORTANT FOREWORD

NOT EVERYONE KNOWS THAT...

1) A BIKE DOES NOT LAST FOREVER

Some think (or hope!) that a bike, especially when expensive, will last forever. This is not the case. The bike is made of many parts subject to various forms of wear. All bike parts have a limited useful life-cycle. A bike requires regular inspections and maintenance, to prevent any of its parts from reaching the end of their useful life during use. But how long will the bike last?

2) THE LIFECYCLE OF A BIKE DEPENDS IN PART ON HOW IT IS USED...

The way a bike is used is a very important factor to determine its useful lifecycle. An aggressive or intensive use, like using it in competition, increases the stress and reduces the life. The bike of a heavy user will last less than the bike of a lightweight user, all other factors being equal. Using the bike on rough roads, with wet conditions, on winter roads (treated with salt), even using cheap tires (harder than good quality tires) are all factors that shorten the useful life of the bike and its components. Moreover if the bike is subject to falls, impacts, strong forces, accidents, the structural integrity could be compromised, greatly shortening the lifecycle as a consequence.

3) ... IN PART ON MAINTENANCE...

Maintenance maximizes the longevity of the bike and of all the parts, because cleaning and lubricating reduce wear and damage of surface finish. A serious maintenance program, agreed upon with the authorized **PINARELLO**® dealer, will grant a flawlessly working bike offering the best in performance, lifecycle and safety.

4) ... AND IN PART ON MATERIALS AND TECHNOLOGY USED.

Certain materials are more subject to fatigue than others, while other materials, like carbon fiber, can be damaged without easily visible signs, and then can suddenly fail under mechanical stress. Technologies used for bicycles are more and more refined, sometimes to enhance performance durability is sacrificed, other times the useful lifecycle is sacrificed to make lighter components. It's not possible to make a very light bike that is very durable and economical; every design choice implies compromises, to obtain something, something else needs to be sacrificed.

5) FATIGUE IS SNEAKY AND CAUSES MANY ACCIDENTS

Material fatigue is a form of wear caused by repeated low intensity working cycles. In other words, a sufficiently great number of cycles causes the mechanical failure of a product, even if the mechanical stress was absolutely normal.

Fatigue progressively weakens a component to a point where, during normal use, it fails. Sometimes a weakened component fails after an impact that normally would not be strong enough to cause failure. Other times an impact, not strong enough to cause immediate failure, compromises the structural integrity of the component, greatly accelerating the progression of fatigue. Fatigue is sneaky because it can cause the failure of a component without clear anticipated signs that could alert the user. You can find more about fatigue on www.wikipedia.org.

6) A FINITE LIFECYCLE FOR BIKES AND COMPONENTS IS CONFIRMED BY THE LAW

International quality standards and mandatory laws for bicycles do not require bikes and parts to last forever, they require that a minimum safety standard is reached for the parts and for the bikes to be sold. So the fact that a bicycle has a limited useful life beyond which it loses the minimum safety requirements it is acknowledged by the lawmakers.

7) A REASONABLE LEVEL OF SAFETY CAN ONLY BE REACHED WITH THE ACTIVE ROLE OF THE USER

A medical doctor needs your sincere cooperation to diagnose your illness and suggest the best cures, similarly the mechanic of your authorized **PINARELLO**® dealer needs you to report all signals that could be the symptoms of a problem, for the bike to be as safe as possible. As you pedal you can hear noises, you can feel friction, roughness, play or other signals or anomalies, then when cleaning the bike you can notice cracks, fading colors, play, delamination, soft spots, paint chipping and other signs of problems. You're the one that knows if the bike was subject to impacts, falls, abnormal stresses or else. Finally, because you have the bike in your hands for a much longer time than the mechanic, you have far more occasions to notice eventual problems.

8) SOMETIMES IT IS NECESSARY TO REPLACE PARTS THAT LOOK LIKE NEW

As a general rule it is always better to err on the side of caution. You cannot wait the actual failure to replace a component, you must replace it before the end of the useful lifecycle. On certain materials, like carbon fiber, structural damages are not easily seen, on other materials, like aluminum, it's not easy to see fatigue cracks. If the mechanic of the authorized **PINARELLO**® dealer suggests to replace something, don't think he's trying to sell something you don't think you need, he's probably just trying to keep you as a customer – in good health – for many years to come.

9) NO MATTER THE PRECAUTIONS, ABSOLUTE SAFETY CANNOT BE REACHED

Riding a bike carries some risks, like driving the car or Flying on a plane. Any part of the bike can suddenly fail despite all safety checks and maintenance programs. Streets are full of risks and even if the maximum caution is used, there is always a possibility that others cause an accident involving us. These risks must be accepted or the bike should not be used. You should make this marvelous sport as safe as possible, minimizing the risk factors.


READ CAREFULLY AND KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE!


*Some think that reading instructions is a nuisance and a waste of time, this is not the case! The bike world is ever evolving and recently materials and technologies of the aerospace sector have appeared, even those that have been working in this field for many years must keep themselves updated; this is why these instructions are a precious help for your safety and will help you keeping the bike in optimal working conditions as long as it lasts. Keep these instructions together with the instructions of the components assembled on the bike that the dealer **PINARELLO**® has given to you, so that both you and the mechanic will be able to consult them in the future. Keep in mind that the most recent version is always available of the www.pinarello.com website.*


*The instructions of the components are usually available on the websites of the respective manufacturers. These instructions cannot turn you into an expert mechanic, therefore it is necessary that you always deal with a qualified mechanic. If you have any question that is not answered by these instructions, please contact the authorized **PINARELLO**® dealer or **PINARELLO**® directly.*

SAFETY: TERMINOLOGY AND ICONS

Safety warnings are standardized worldwide practice with three levels of risk and relevant wording and colors:

 **CAUTION!** In black on yellow background indicates a potentially hazardous situation that, if not avoided, could result in minor or moderate injury.

 **WARNING!** In black on orange background indicates a hazardous situation that, if not avoided, could result in death or serious injury.

 **DANGER!** In white on red background indicates an immediate hazard that, if not avoided, could result in death or serious injuries.

DEFINITION OF "ACCIDENT": when in this booklet we talk about an "accident" we mean an event that can cause damage to the bike but more importantly can cause serious injuries or death for the cyclist or for the persons involved.

WHAT'S YOUR WEIGHT?

It isn't an intrusion in your privacy but a safety issue. All bicycles, ours are no exception, are not designed to support any weight. First of all any component assembled on the bike might have a specific weight limit, therefore as well as the strength of a chain is given by its weakest link, the weight limit for the rider is given by the lower of all the weight limits of all the components. Everything else being equal, the heavier the rider the shorter the lifecycle of each component of the bike; beyond a certain threshold the components might have structural collapses even if brand new. The higher your weight the more vigilant you have to be, meaning you have to have the bike inspected

and maintained more often (more details will follow). Many factors contribute to the stress imposed on the frame, on the wheels and on the other components, the weight of the user being just one of them, however a reasonable indication could be to be particularly vigilant if your weight exceeds 90 kg/200 lb, while if you weight more than 110 kg/240 lb we recommend to get assistance in order to choose frame, wheelset and components that are suitable for your characteristics. There are safety precautions that can be taken to make parts last longer, even if you're not particularly heavy: use high quality tires at least 24 mm in diameter, use wheels with good damping characteristics, ride on smooth surface roads, use a saddle with good suspension properties, avoid ultra-light-frames, wheels and components, avoid standing on the pedals, never shift gear when pushing hard on the pedals..

REGISTER YOUR FRAME ON THE www.pinarello.com WEBSITE!


If you are the original buyer and register the frame within 10 days of retail purchase date on the www.pinarello.com website you receive valuable benefits:

- three years of warranty instead of two;
- you will participate for free in the "crash replacement program" for the duration of the warranty;
- in case the frame is stolen, you can provide the authorities with the frame number and if it is found you will be able to prove you are the owner;
- we will be able to quickly contact you via e-mail in case of a safety notice.


The serial number is on the lower BB shell area; if partially covered by the cable guide plate, please move the plate a bit to read the number. Please note that if the number has been removed or effaced, the frame could be counterfeited, stolen or of illegal origin, there is no warranty and the frame cannot be registered.

BEFORE YOUR FIRST RIDE


Your authorized **PINARELLO**® dealer, in addition to helping you choose the size of frame more suitable for you, should also help you verify that also the accessories installed are of the proper size, and are adjusted properly for your body and riding style and preference. Sometimes it is necessary to change the stem or the crankset, do it immediately while they are unused and make sure the new ones are perfectly compatible and do not invalidate the warranty.

 **WARNING!** The bike should dimensionally fit you and your needs, to prevent losing efficiency and performance, but mostly to reduce the risk of an accident.

Become familiar with the new bike by testing it at low speed in a confined space with no traffic nor obstacles, like an empty parking lot; you should test engaging and disengaging the pedals, shifting and braking. Never pedal backwards when shifting, to prevent damaging the drivetrain.

 **WARNING!** Sharp curves at low speed can be dangerous because your feet can interfere with the front wheel; to avoid accidents do some practice and learn to avoid this interference before riding on public roads.

It is important that you also practice on wet pavement, because grip and braking performance are very different.

 **WARNING!** It is very important for your safety to learn to properly modulate the brakes, especially in wet conditions; poorly performed braking can cause an accident.

You must make sure your bike complies to the laws and the unwritten rules of the place you'll be riding it in. Are you familiar with riding rules and laws of the street and of the cycling lanes you'll be riding in? Abiding the laws not only makes your biking safer, it also protects you in case of an accident. If, for any reason, the bike does not offer the necessary safety, and you do not feel completely in control, you must resolve the problem with the authorized **PINARELLO**® dealer before using the bike. If, in the end, you realize that you don't have the right feeling with this type of bicycle, it is better to give up rather than risking an accident.

AFTER-MARKET ACCESSORIES


Many after-market accessories are available for road bikes. Some are made by serious companies that test them and honestly declare specifications and limits, others are made (or sold) by small companies with no structure that do not have the capability of seriously testing them and don't even know the functional limits, the resistance or the lifecycle. Given the difficulty in telling the few serious products from the rest, ask the seller to offer a written declaration that the product is safe because fully compatible with your bike and with the intended use; any functional or strength limitation has to be declared up front. Be careful that in case of an accident it will be next to impossible to get damage compensation from small companies or internet sellers with poor business ethics, that do not have proper insurance or sufficient capitals.

SAFETY CHECKS BEFORE EVERY RIDE

GENERAL CONSIDERATION


As mentioned your contribution is essential for riding safety. Making a routine inspection before using the bicycle will reduce the chances of an accident. These controls do not replace the periodic inspections of the authorized **PINARELLO**® dealer, they are paired with them in a proper accident prevention program. There are controls for functionality and for structural integrity, both are very important for safety! We know that it is boring to control the bike before every ride, but it is really essential to reduce the risk of an accident. The list that follows is not exhaustive, it is therefore imperative that you check with your authorized **PINARELLO**® dealer to identify the necessary additions, for instance based on changes made to the bike or accessories installed.

 **WARNING!** Do not use the bike until all problems are resolved, to reduce the risk of an accident.

 **WARNING!** This bike was conceived and designed for use on smooth surface roads or on tracks. A heavier duty will shorten the life-cycle and could cause structural damage. To reduce the likelihood of an accident, avoid any abuse or misuse.

WEAR, FATIGUE AND STRUCTURAL INTEGRITY CHECKS

Make sure the frame, fork, wheels, the seatpost, the crankset, the steering parts and all other components are not excessively worn out, are not damaged and have no signs of fatigue. "Fatigue" is a form of wear caused by cyclical low intensity stress and acts with a gradual separation of the molecular structure, it is initially visible at a microscopic level as a fracture, but the fracture slowly grows weakening the affected component, eventually causing sudden failure when the crack becomes big enough (to learn more on "fatigue": www.wikipedia.org).


 **WARNING!** "Fatigue" is dangerous because it is initially difficult to recognize; to reduce the likelihood of having an accident, it is necessary to keep it under control recognizing any sign of fatigue before it is big enough to cause sudden failure.

Fatigue is more difficult to see than normal wear, therefore it requires more attention. Symptoms or indicators of fatigue could be: micro cracks, cracks, fissures, deformation, altered paint or surface finish, chipping, corrosion, strange noises. To verify the structural integrity of certain parts it is necessary to disassemble them (for example pedal spindles, bottom bracket spindle) but these operations require higher mechanical skills and special tools, so it is necessary to have your authorized **PINARELLO**® dealer perform them.

VISUAL ENHANCERS


Visual enhancers such as penetrating fluids are very helpful to visualize early signs of "fatigue" (see more on: www.wikipedia.org). These products are often the only practical mean of discovering small cracks. One of the most commonly used is made of two spray cans, one with red penetrating fluid, the other with white contrast fluid. The red fluid is sprayed onto the surface to be checked, it is allowed to penetrate in any cracks, then is removed from the entire surface. Then the white contrast fluid is sprayed. If the surface has cracks, the red fluid penetrated in the cracks will emerge from the cracks and turn red the white fluid around, making the crack visible. Another technique uses a fluorescent penetrating fluid and a Hood lamp (black light) to make cracks visible.

TIGHTENING TORQUES

 **WARNING!** Tightening torques that are either too high or too low (overtightening or undertightening) can lead to the failure of the frame, to the failure of the parts or to the failure of the screw/bolt, it can lead to malfunctioning or to the detachment of parts from the bike, so to reduce the likelihood of an accident, make sure the tightening values are always correct.


To identify proper tightening torques, please refer to the original instructions of the products assembled on the bike and to the information at the end of these pages. If the tightening torques refer to lubricated threads, it is necessary to lubricate the threads before assembly, avoiding lithium greases. To be able to use and check proper tightening torques, specific torque wrenches are needed (each torque wrench has a specific measuring interval).

BRAKES

 **WARNING!** Brakes in less than optimal conditions cause longer stopping distances and can make you lose control of the bike, to reduce the risk of an accident make sure the brakes are always in perfect conditions.

Make sure the brake pads have enough thickness to last for the ride you intend to do, with a reasonable margin. If necessary bring along the replacement pads and the tools to replace them. Make sure the pads are adjusted at the proper distance from the rims, because if they're too far from the rim, the maximum stopping power is reduced and, especially in wet conditions, this can be dangerous. Make sure the pads are in the correct position and the fixing bolts properly tightened. Make sure the cable fixing bolts are properly tightened. Make sure cables and casing are in good conditions and cables move freely and frictionless. Finally make sure that overall function is impeccable.

WHEELS


 **WARNING!** Wheels that are in less than perfect conditions can make you lose control of the bike and cause an accident, to reduce such risk follow the guidelines we provide below.

Make sure the quick release skewers are properly tightened. Make sure the wheels are centered, do not have lateral or radial play, do not have loose spokes. Truing the wheels is difficult and requires specific competence, do not attempt to true them yourself, bring them to your authorized **PINARELLO**® dealer. Make sure tire pressure is correct for your weight, riding conditions and type/diameter of tires; both rims and tires indicate max allowable pressure, use the lower of the two, to avoid the tire blowing or coming off the rim during use. If you ride tubulars, make sure they're perfectly glued to the rim. Make sure the tires are in good condition and do not have structural damages. Make sure the braking surfaces of the rims are clean, free from metal debris and degreased. Make sure the brake pads are free from debris or metal particles, eventually do not use sand-paper to clean them, use a clean metal file instead. Make sure that there is no interference between cycle computer sensors and wheels/spokes.

In particular the sensors must be positioned in such a way that if they move they do not cause an accident: for example the speed sensor on the fork should be ahead of the fork, so that if moving towards the spokes it would be pushed out of the spokes, instead of stopping or breaking the spokes. In any case please refer to the instructions of the cycle computer.


 **WARNING!** A cycle computer sensor that interferes with the spokes can cause an accident, it is very important that it is assembled correctly.

DRIVETRAIN

 **WARNING!** Many accidents are caused by a rear derailleur cage interfering with the spokes, use a spoke protector and follow these instructions to reduce the risk.


Make sure that the rear derailleur limit screw, when the chain is on the biggest sprocket and the shifting lever is pushed as far as it goes, maintains the rear derailleur cage sufficiently distant from the spokes. Keep in mind that under effort/sprinting the deformations of the frame, of the wheels and of the tires can further reduce the clearance between spokes and RD cage. Make sure the RD hanger is straight and solid.


HANDLEBAR AND STEM

 **WARNING!** A poorly fixed or cracked handlebar or stem can make you lose control of the bike and cause an accident, to reduce such risks, follow these instructions.

Make sure the handlebar is correctly fixed and there is no play with the fork, make sure the stem is properly fixed to both handlebar and fork (stand in front of the bike, hold the front wheel with your legs and try to move the handlebar); overtightening can cause structural damage to the parts, undertightening can cause play and failure of the bolts. Using the MOST SAFE™ assembly compound increases friction between stem and handlebar and between stem and fork. Make sure the shifters are properly fixed. Make sure the tubular extremities of the handlebar are covered with the proper plugs, to avoid harm caused by the sharp edge of the tube.


SADDLE AND SEATPOST


 **WARNING!** Saddle and seatpost failure can cause an accident, follow these instructions to reduce such risk.

 **WARNING!** Certain saddles and certain position can cause, to certain persons, circulatory problems in the contact area. To avoid short and long term physical damage, perform the recommended checks and follow these instructions.

Make sure the seatpost is perfectly solid and properly fixed, in general - but even more so if it is carbon fiber - overtightening must be avoided, to prevent structural damage that may result in sudden failure. The MOST SAFE™ assembly compound increases surface friction allowing a reduction of tightening torques and avoiding, over time, the bonding of the seatpost to the frame (the assembly compound has to be re-applied every year). The saddle should be correctly clamped in the seatpost, paying attention to the positioning reference on the saddle rails. Wrong tightening torques can cause the failure of the seatpost and of the saddle rails. Choice and positioning of the saddle are paramount for performance, for comfort but also to prevent medical problems caused by circulatory problems that your weight on the saddle can cause; the saddle supports the weight of your body with a little surface, therefore with an elevated specific pressure, this is why choosing the right model and properly adjusting it is so important. If, during use, you notice numbness or lack of sensitivity or other symptoms of circulatory or functional problems, stop using the saddle and see if it is necessary to just change the position or change the saddle model.

CHECKS ON CARBON FIBER

 **WARNING!** Carbon fiber is different from other materials, in case of pre-existing damage or excessive load, it does not bend, it fails suddenly. To reduce the risk of accident, perform the safety checks indicated.

 **WARNING!** If a carbon fiber part has been subject to impacts the structural integrity could have been compromised. Since it is not always possible to recognize structural damage, it's impossible to be completely sure that a carbon fiber part is totally safe. To reduce the risk of an accident, replace all carbon fiber parts that suffered impacts, even if they appear to be without damage.

Identifying structural damage on carbon fiber requires more attention and is not always possible; in addition to what we already indicated, other signs can be: a deformed shape, loss of rigidity, a soft area in the surface, any unusual noises, paint damage, delamination (the

detachment of the layers of carbon fiber). In general to identify micro-fractures we advise our dealers to use visual enhancers. The loss of rigidity can be checked, when not riding the bike, with the application of a force to verify if the part flexes abnormally. Delamination and structural damages should be recognized both visually and by tapping the surface of the part with a lightweight stiff object like a plastic pen, that cannot damage the surface: the sound helps telling a damaged part from a part that still has full structural integrity. A portion of the structure that has full structural integrity has a full sound, harmonic, a sound that indicates stiffness, solidity, while a damaged part has a duller, softer sound. The acoustic response, together with the visual inspection, help recognize a structural damage, but it is always possible that a structural damage remains unnoticed.

IN CASE OF WEAR, FATIGUE OR STRUCTURAL DAMAGES

 **WARNING!** Any product that could have lost the necessary safety requirements must be replaced immediately to reduce the risk of an accident. In case of doubt consult your authorized **PINARELLO**® dealer.

PERIODICAL SAFETY CHECKS AND MAINTENANCE

It is not possible to outline a full maintenance schedule in this document, without knowing the riding environment, the riding style, the daily care, the climatic conditions, weight and power of the rider, the components and wheels installed, and all the other factors that affect the inspection and maintenance need of the bike. Each and every component or wheel installed has specific care and maintenance instructions, you must refer to their owners manuals. It is therefore necessary to establish, with your authorized **PINARELLO**® dealer, an inspection and maintenance schedule that fits your needs. With time you'll learn the correlation between use and required service. During these service interventions, it is necessary to have the dealer inspect also those parts that require to be disassembled. Parts like bottom bracket spindle, hub spindles, pedal spindles, quick release skewer spindles, rear derailleur fixing bolt are essential for your safety and cannot be inspected without disassembly.


USING YOUR BIKE

GENERAL CONSIDERATIONS


There are many things you can do to reduce the risk of an accident or to mitigate the consequences of any accident. No one can replace you in taking all the necessary precautions. You need to protect your head with an approved helmet in perfect condition (that has never suffered impacts and that is sufficiently new), you must protect the eyes and preserve good sight with suitable prescription and/or protective glasses or sunglasses, it is important to be visible with a colored clothing and with reflective parts. The clothing must be tight not to be tangled in the bike or be snagged by other vehicles or objects. The bicycle must comply with the regulations in force in the place where it is used. The use with low


visibility involves many more risks, for this it is strongly discouraged. In any case, if you decide to ride in poor visibility conditions, reflectors are not sufficient, you need real lights, a headlight and a taillight. The helmet must be removed when not riding the bike, because it poses a strangling risk, for example in case it is hooked by a tree branch. Prudence and intelligence when riding are very important to increase safety. It is not enough to obey the local laws governing traffic and bikes, you must try to prevent accidents caused by others. The bike does not offer any protection in the event of an accident, therefore it does not matter whether the potential accident is not your fault, you should still try to avoid it by trying to foresee even the most unpredictable actions of other road users. To actively prevent accidents never use the bike if you're not in top psycho-physical conditions. Do not use the phone and not listen to music with earphones because they isolate from traffic and prevent you from carrying out effective preventive actions of the errors of others. You must avoid, where possible, traffic and roads where motorists drive fast. Wet or dirty asphalt (mud/gravel) greatly reduces the grip and make it difficult to curve and brake, lengthening the space of arrest. Cycling with snow and ice is extremely dangerous, do not use the bike when temperatures are close to or below freezing. Water makes brakes much less effective. The road has many other dangers that require great prudence and attention, we cannot list them all but to name a few: holes, manholes, uneven surfaces and objects on the road can make you fall off and damage the bike, oil stains, wet leaves, pedestrian crossings can be extremely slippery, tram tracks are very dangerous. It is very important to ride the bicycle in a predictable way, without zigzagging, and indicating your intentions sufficiently in advance, for example when turning or overtaking. You must make the others understand what you intend to do. Speed and risk go hand in hand, so reduce the speed every time that you think that there are less than optimal conditions. The particular position of the rider on "chrono" or "triathlon" bikes makes it much more difficult to control the bike, both steering and braking, and delays the response time, so you must be particularly careful and prudent when using these types of bikes. Always keep your hands on the handlebar. Carry a valid ID card and information on blood type and contact person, in the unlikely event of an accident they could save your life. Some parts of the bike can cause injuries: for example, the gears have sharp teeth, you can injure your fingers in the drivetrain or between the spokes of a revolving wheel, so be cautious in moving around or onto the bike. Make sure you read and understand the instructions on the various components mounted on the bicycle, because the notes that follow are simple generic indications.


USE OF INTEGRATED BRAKE-SHIFTING LEVERS

 **WARNING!** Integrated brake-shifting levers perform two different functions therefore it is necessary to properly familiarize with them before riding to reduce the risk of an accident, they require some time to learn to properly master them. Same time is necessary when passing from integrated levers of one type or brand to levers of another type or brand. It is necessary to carefully read the manufacturer's instructions and practice a lot.

A bad practice that must be avoided is "crossing the chain", which is using the chain at the same time on the biggest cog and biggest chainring, or on the smallest cog and smallest chainring. This abuse wears out cogs, chainrings and chain and is not very efficient mechanically.


 **WARNING!** Shifting under effort (pushing hard or standing on the pedals) poses a risk of chain failure, which can cause an accident; moreover chain, cogs and chainrings are prematurely worn out. Avoid this practice to reduce the risk of accident.

 **WARNING!** A rear derailleur that is poorly adjusted or has play can interfere with the spokes; to reduce the risk of an accident do not use the first and last cog and take the bike immediately to your authorized **PINARELLO**® dealer.

 **WARNING!** The brakes are very powerful, both to offer sufficient braking performance in wet conditions, when water on the braking surface reduces the performance, and to offer acceptable braking performance when the brake pads are slightly worn out. However when using new pads in dry conditions the stopping power is abundant and you must learn to control it, to avoid accidents such as tumbling over. In wet conditions tires can easily skid causing an accident, therefore it is important to moderate speed and to modulate braking. When riding on surfaces with limited grip you must slow down and pay more attention when cornering and braking.

CLIPLESS PEDALS

Using the so called “clipless” pedals requires a period of learning and familiarizing, because you must be sure you know how to engage them properly, and disengage from them when needed. Furthermore, you must accept the fact that this type of pedals can accidentally release the shoes, possibly at the worst time, as we've seen happening even to the greatest athletes. Dirt and wear are factors, among others, that influence the shoes retaining capability of the pedals. Make sure you carefully read the manufacturer's instructions.

 **WARNING.** Dirty or worn out cleats can cause accidental shoe release causing an accident, replace cleats before they're worn out with new ones and keep them clean.

ON MAINTENANCE

GENERAL CONSIDERATIONS

Maintaining a road racing bicycle requires specialized knowledge and skills, tools, spare parts and consumables. Keeping the bike clean allows the necessary safety checks and make it last longer. Clean the bike with bicycle specific products, following the instructions, or use delicate soap and water. Paint can be damaged by all solvents, thinners and petroleum spirits, which should not be used. Using diesel fuel to clean the bike is a bad habit that should be abandoned. Certain lubricants, as well as certain solvents used in lubricants, can damage paint and surface finish, therefore after the necessary lubrication of the parts, you should remove any residual lubricant from surfaces that do not need to be lubricated. In particular, you must clean and degrease the braking surface of the rims, and brake pads should not be contaminated with lubricants.

Never use pressure washers to clean the bike, they force water in the bearings damaging them, soak the inside of the shifters, raise the paint, wash out lubricants, detach decals etc. Do not be fooled by the fact that pro-team mechanics use pressure washers, because: **a)** teams have many bikes for each athlete and use them just one season, **b)** mechanics have very little time, **c)** they work on bicycles “heavily” used by others and **d)** right after cleaning they perform the necessary maintenance.

Make sure the bike is fixed to the working stand by clamping the seatpost.

Pinarello® and Most® seatposts, if assembled with the Most Safe™ assembly compound, must be removed, cleaned and re-assembled every 12 months. If instead they were dry assembled, they should be removed, cleaned and re-assembled every month, to avoid the seatpost bonding to the frame. Pinarello® and Most® integrated headsets are maintenance free, when the end of their useful lifecycle is reached, the bearings should be replaced by an authorized **PINARELLO**® dealer. For the care and maintenance of wheels and components, you should refer to their specific instruction sheets. It is not possible to address all the endless assembly and spec possibilities in this manual.

THREADS, THREAD-LOCKERS, GREASE AND TIGHTENING TORQUES

One of the most debated issues is the coupling of threaded parts; in particular it is debated if threads should be **a)** degreased or **b)** lubricated or **c)** treated with thread-lockers, and what is the proper torque to be applied in each of these cases.

In line of principle, we expect threaded couplings to remain stable/tight over time with no loosening, we expect that they can be taken apart when necessary, we expect that they do not generate noises due to micro-movements of the parts, we expect them not to develop corrosion. Corrosion, that can be a big problem because it can seize or damage threads, it is frequent between different metals (titanium-aluminum, steel-aluminum). In the past there were no alternatives and grease was used in the threads, to fulfill all four needs. But grease facilitates loosening, does not last forever, migrates, changes characteristics, is washed away, does not always offer sufficient corrosion protection, and reduces noises only temporarily.

Thread-lockers have been used for many years in mechanics. What is a thread-locker?

It is a liquid that is applied on the threads during installation and solidifies in the following hours. It is available in many "strengths", but for the bike it is preferable to use the weak one, Loctite® 222 or Arexons® System 52A22. Thread-lockers offer numerous benefits when used on threaded couplings: **1)** prevent undesired loosening without the need to use high tightening torques, **2)** prevent corrosion in the interface, **3)** prevent any micro-movement with associated noises, **4)** they remain stable over time.

Thread-lockers solidify when air is absent, therefore the entire space between the threads must be filled with product, otherwise, if not enough product is used, it will remain liquid.

Using a thread-locker stronger than recommended can seize the threads, especially bigger diameter threads.

Using the proper tightening torques it's essential for correct function and to avoid loosening or structural damages. In certain cases tightening torques ensure mechanical couplings, in other cases they prevent loosening. You authorized **PINARELLO**® dealer will use, in certain applications, the thread-locker and eventually apply a lower torque. Tightening torques are different if the thread is lubricated, treated with thread-lockers or degreased. Most torques are specified by component manufacturers and appear in their instructions, but carbon frames require special care during assembly and maintenance. To lubricate threads never use lithium based greases.

Your **PINARELLO**® dealer has all the torque wrenches required to tighten bolts in the range from 1.5Nm to 50Nm.

We recommend the following tightening torques:

Rear Derailleur fixing bolt – 12 Nm (lubricated thread) – Loctite® 222/Arexons® 52A22 can be used, torque reduced to 8 Nm.

Front Derailleur clamp bolt – on CARBON FRAMES: 1.5-2 Nm (lubricated thread) – Most Safe™ assembly compound can be used on internal clamp surface – on METAL FRAMES: see FD manufacturer's instructions.

Front Brake socket head nut – 7 Nm (lubricated thread) – Loctite® 222/Arexons® 52A22 can be used if the nut has a Torx® socket or if it is made of steel, torque reduced to 5 Nm.

Rear Brake socket head nut – 6 Nm (lubricated thread) – Loctite® 222/Arexons® 52A22 can be used if the nut has a Torx® socket or if it is made of steel, torque reduced to 5 Nm.

Bottom Bracket cups – EXTERNAL BEARING TYPE should be hand tight (as tight as you can using your bare hands) with Loctite® 222/Arexons® 52A22 (if thread-locker is not available, the cups should be tightened 35-40 Nm) – ISO SQUARE TYPE must be hand tight, using Loctite® 222/Arexons® 52A22.

Seatpost fixing clamp – Most Safe™ assembly compound should be always used – CARBON SEATPOSTS 3 Nm (Most Safe™, lubricated thread), 4 Nm (lubricated thread), 6 Nm (degreased thread) – ALUMINUM SEATPOST 6 Nm max.

Seatpost Saddle Rail clamping bolts – TAIL C-MAX™ 1K or 3K front bolt 4 Nm/rear bolt 8 Nm (lubricated threads) – TAIL C-ALU™ 12 Nm (lubricated threads).

Stem: fork tube fixing bolts – Most Safe™ assembly compound should be used – CARBON FORK TUBE 5 Nm (lubricated threads) – ALUMINUM FORK TUBE 10 Nm (lubricated threads).

Stem: handlebar fixing bolts – Most Safe™ assembly compound should be used – CARBON HANDLEBAR 4 Nm (lubricated threads) – ALUMINUM HANDLEBAR 8 Nm (lubricated threads).

Anchor Plug inside fork tube – 7 Nm (lubricated threads).

Cap on top of fork tube – 2 Nm (lubricated threads).

Integrated Shift/brake levers handlebar clamping bolt – CARBON HANDLEBAR 6 Nm (lubricated thread) – ALUMINUM HANDLEBAR see manufacturer's instructions.

Bottle Cage fixing screws – Loctite® 222/Arexons® 52A22 must be used – 2 Nm.

Cable guide plate under BB – Loctite® 222/Arexons® 52A22 must be used – 2 Nm.

CAUTION! If the manufacturer's recommended tightening torques are different from what we indicated, in case of carbon frames use the lower of the two. Please contact us or your authorized **PINARELLO**® dealer for clarification.

CAUTION! In carbon frames the bottom bracket aluminum insert is bonded to the carbon structure. If the bottom bracket has a cup with no shoulder, Loctite® 222/Arexons® 52A22 must be used on the thread and the cup should be tightened by hand, to avoid damaging the insert. Moreover, if an aluminum cup is seized inside the insert (this can happen when Loctite® 222/Arexons® 52A22 is not used), do not use more than 80 Nm of torque when trying to unscrew the cup, and make sure you're turning in the proper direction, to avoid de-bonding the insert which would destroy the frame.

RE-PAINTING

Modern frames not only have very thin walls, but have thermal and surface treatments that could be damaged when removing the old paint and preparing the surface for the new paint; moreover carbon frames could be subject to structural damage due to the possible damage to the outer carbon layer. This is why re-painting is generally not recommended and is prohibited for carbon frames. In any case re-painting, even partial, voids the warranty and, if re-painting causes a structural failure, **PINARELLO**® would not be responsible.

STORING YOUR BIKE

Dirt, rain, humidity, UV rays, salt and excessive heat cause structural and cosmetic damage to your bike and shorten its useful lifecycle. The bike should be kept clean, away from sunlight, in a dry and cold place, with low humidity. Never leave a wet bike in the storage area, especially if it was used in a high salinity environment or on winter salty roads, in a matter of days salt and water will make substantial damage. Cleaning and lubrication should be performed before the storage period, not after it. With time, light causes discoloration or alteration to the paint, to the decals and to the surface finish. Lubricants degrade over time, if the bike is stored long enough, re-lubrication should be performed before use. Please refer to the instructions of each component for specific advice on how to preserve it.

CARRYING YOUR BIKE

When the bike is transported inside a vehicle, make sure it's properly protected and fixed to avoid damage that could compromise the structural integrity. If the bike is carried on the roof of the vehicle, use dedicated racks. When transported on the roof, wind caused by car speed could push water and humidity inside integrated shifters, bearings or other areas that should remain dry. Rigid bike containers are available for bike carriage. If you intend to use the original carton the bike was purchased in, make sure it's packed the exact same way, to avoid structural or cosmetic damage.

<p>PREMESSA: Ciclo Vitale Utile dei prodotti e Uso Previsto</p> <p>Tutte le parti componenti una bicicletta (telaino, ruote, pedivelle, manubrio, cambio, pneumatici eccetera) hanno un ciclo vitale utile, che dipende da molti fattori quali, ad esempio: la tecnologia e i materiali usati, il peso e la potenza del ciclista, la cura e la manutenzione, quanto, come e dove vengono usati, l'uso di agenti pulitori aggressivi, fattori esterni come colpi, schiacciamenti o cadute.</p> <p>I componenti sono soggetti al normale consumo, all'usura superficiale, ma anche ad una forma di usura chiamata "fatica dei material", che consiste in una progressiva separazione della struttura molecolare che inizialmente si presenta come una micro-frattura quasi invisibile e cresce col tempo sino a indebolire il componente al punto da farlo cedere improvvisamente quando la frattura sia diventata grande e sufficiente. La "fatica" è inizialmente poco visibile e per questo può insidiosa; per ridurre il rischio di subire un incidente, è necessario tenere sotto controllo l'usura e riconoscere qualsiasi segno di fatica prima che possano causare un cedimento istantaneo. Per una maggiore sicurezza, è essenziale tu faccia ispezionare con regolarità tutte le componenti della bicicletta da un meccanico qualificato, per evidenziare usura, crepe, micro-fratture, corrosione, deformazioni, ammaccature, danni alla verniciatura e qualsiasi altro indicatore di problemi, prima che possano causare un cedimento del prodotto. Raccomandiamo l'uso di rilevatori di micro-fratture come i liquidi penetranti, perché certi segni sono difficili da vedere ad occhio nudo.</p> <p>Qualsiasi prodotto che sia usurato o che abbia perso la sua integrità strutturale o che mostri danni o segni di fatica, deve essere sostituito immediatamente, per ridurre le possibilità di subire un incidente che potrebbe causare gravi lesioni.</p> <p>USO DESIGNATO. Questo prodotto è stato progettato esclusivamente per l'uso su pista o strada con fondo liscio. L'uso della bicicletta comporta in ogni caso dei rischi e fattori come ad esempio la scarsa manutenzione, l'omissione di frequenti ispezioni, la scarsa visibilità, l'oscurità o la pioggia possono aumentare enormemente questi rischi. Una corretta manutenzione, ispezioni frequenti, l'utilizzo del caschetto, abbigliamento ad alta visibilità, luci, specchietti retrovisori, avvisori acustici e una guida prudente aiutano a ridurre questi rischi, pur senza poterli eliminare del tutto.</p>

GARANZIA LIMITATA: TRE ANNI / DUE ANNI

Cicli Pinarello garantisce i propri telai, se acquistati presso i rivenditori autorizzati Pinarello, esenti da difetti di produzione o materiali per:

- tre anni** dalla data di acquisto al dettaglio se, entro dieci giorni dall'acquisto, ne effettui la registrazione sul sito **www.pinarello.com**;
- due anni** se non ne effettui la registrazione entro dieci giorni dall'acquisto.

Cicli Pinarello garantisce la propria componentistica (Pinarello, Most) esente da difetti di produzione o materiali per due anni dalla data di acquisto, se acquistata dai rivenditori autorizzati Pinarello.

Telaino o componenti che vengano riconosciuti difettosi dalla Cicli Pinarello nei termini di questa garanzia saranno riparati o sostituiti, a discrezione della Cicli Pinarello, a titolo gratuito. In caso di indisponibilità del prodotto originale, la sostituzione avverrà con un prodotto simile di valore equivalente.

Prodotti di altre aziende, montati su biciclette Pinarello, sono coperti dalle garanzie dei rispettivi produttori, ai quali ti preghiamo di rivolgerti.

Questa garanzia non copre:

- prodotti senza un documento fiscale d'acquisto (scontrino o fattura);
- prodotti non acquistati da un rivenditore autorizzato Pinarello;
- prodotti i cui codici identificativi siano stati rimossi, alterati, cancellati o resi illeggibili;
- la normale usura (inclusa la fatica);
- danni causati da abuso o uso improprio, da montaggio scorretto (per esempio coppie di serraggio scorrette), da errata o insufficiente manutenzione, da incidenti, da colpi, dalla corrosione, dall'uso di pulitori aggressivi, dall'uso con prodotti non compatibili, da riparazioni non effettuate correttamente, e più in generale tutto ciò che non costituisca un difetto di materiali o di fabbricazione;
- I prodotti giunti alla naturale fine del ciclo vitale utile;
- gli effetti dell'esposizione ai raggi UV (scoloritura, ingiallimento);
- gli effetti dell'ambiente salino;
- prodotti riverniciati (anche parzialmente);
- prodotti usati commercialmente;
- prodotti che abbiano subito qualsiasi modifica;
- danni da trasporto (è responsabile il vettore);
- difetti estetici che fossero facilmente rilevabili al momento dell'acquisto del prodotto;
- la manodopera necessaria alla sostituzione.

Questa garanzia vale solo per l'acquirente originale e non è trasferibile. Questa garanzia è espressamente limitata alla riparazione o alla sostituzione di un prodotto difettoso che è il solo rimedio della garanzia. Questa polizza lascia impregiudicati gli altri diritti legali che potresti avere, in base alle leggi nazionali dello Stato dove hai effettuato l'acquisto. Se qualche clausola di questa garanzia dovesse essere nulla secondo quelle leggi nazionali, la parte restante della garanzia manterrebbe comunque la sua validità. La Cicli Pinarello non è responsabile per danni conseguenti o incidentali. Alcuni Stati non ammettono la limitazione dei danni conseguenti o incidentali, per cui questa clausola potrebbe non essere applicabile.

Questa è l'unica garanzia convenzionale in vigore per il prodotto che hai acquistato, inoltre è specificamente esclusa qualsiasi clausola addizionale, estensione o garanzia implicita.

Quando un prodotto viene riparato o sostituito in garanzia a titolo gratuito, il prodotto riparato o sostitutivo rimane coperto dall'eventuale garanzia originale residua, non c'è rinnovo o estensione del periodo di garanzia. Inoltre, quando un prodotto viene sostituito in garanzia, il prodotto sostituito diventa proprietà della Cicli Pinarello. Qualsiasi disputa sulla garanzia, sull'acquisto e sull'uso dei prodotti Pinarello sarà regolata dalla legge italiana; il foro competente sarà il foro di Treviso, Italia.

PROCEDURA DI RECLAMO:

Per fare un reclamo in garanzia devi restituire il prodotto allo stesso rivenditore autorizzato Pinarello presso il quale hai effettuato l'acquisto. Per favore tieni conto del fatto che se il prodotto è stato acquistato in un altro paese, deve essere reso al rivenditore autorizzato di quel paese. Noi raccomandiamo sempre, sia per la maggiore sicurezza legata al montaggio e alla verifica pre-consegna, sia perché tu sia sicuro dell'originalità, sia per il migliore servizio post-vendita, di acquistare dal un rivenditore autorizzato Pinarello vicino alla tua residenza. Il prodotto deve essere reso pulito (se reso sporco verrà tenuto a disposizione per 10 gg. e poi rottamato) insieme a:

- nome, indirizzo, telefoni e e-mail (come forniti al momento della registrazione della bicicletta sul nostro sito internet, se la registrazione è stata effettuata);
- un documento fiscale che provi luogo e data d'acquisto;
- Una descrizione dettagliata del problema (suggeriamo di usare del nastro adesivo per aiutarci ad individuarne l'esatta posizione);
- Una descrizione dei componenti usati insieme al prodotto reclamato;
- Una specifica richiesta, se si desidera che eventuali dati personali sensibili forniti non vengano conservati per futuro riferimento dopo la gestione del reclamo;
- Una dichiarazione di come vuole sia gestito il prodotto se trovato fuori garanzia; in assenza di dichiarazione specifica il prodotto verrà tenuto a disposizione di 10 gg. e poi rottamato;

PROGRAMMA CRASH REPLACEMENT

Se compri il telaino da un rivenditore autorizzato Pinarello e lo registri sul sito **www.pinarello.com** entro 10 gg. dall'acquisto, compilando correttamente tutti i campi obbligatori, vieni automaticamente inserito nel programma **"crash replacement"**.

Questo programma offre la possibilità di acquistare, dallo stesso rivenditore autorizzato dell'acquisto originale, un telaino a prezzo scontato, se il telaino originale viene danneggiato in modo irreparabile in una caduta o in un incidente, durante il periodo di garanzia.

Una parte dello sconto lo offre la Pinarello e una parte lo offre il rivenditore autorizzato.

Per saperne di più rivolgiti al tuo rivenditore autorizzato Pinarello di fiducia. Il telaino sostitutivo potrà essere di valore pari o inferiore al telaino danneggiato.

PROCEDURA

Dovrai notificare senza ritardo alla Pinarello via sito web o via e-mail il danneggiamento del telaino (specificandone la matricola) e il desiderio di sostituire il telaino accidentato con uno nuovo a prezzo scontato; poi dovrai rivolgerti al rivenditore originale per ordinare il telaino sostitutivo, fornendo:

- la prova originale d'acquisto e le informazioni di contatto così come lasciate sul sito durante la registrazione del telaino;
- le foto in formato .jpg dell'intera bicicletta dopo l'incidente e del particolare danneggiato;
- la copia dell'eventuale denuncia del sinistro alle autorità;
- il telaino danneggiato, che diventerà proprietà della Pinarello in cambio dello sconto sul nuovo telaino.

DIRITTO DI MODIFICA

La Pinarello si riserva il diritto di cancellare o modificare questa polizza in qualsiasi momento senza preavviso.

A FOREWORD: Useful Life Cycle of Products and Intended Use

All parts of a bicycle (frame, wheels, cranks, handlebar, derailleurs, tires etc) have a useful life cycle, that depends on many factors such as technology, construction and materials used, rider's weight and power, care/maintenance, how much, where and how they are used, use of aggressive cleaners, any event affecting the structural integrity of the products like impacts, falls etc.

Components are subject to normal wear, to surface wear, but also to a form of wear called "material fatigue", consisting in the progressive separation of the molecular structure, which is initially an almost invisible micro-fracture, but then grows with time, weakening the component to the point of sudden failure, when the crack is big enough. "Fatigue" is initially difficult to see, therefore more insidious; in order to reduce the risk of an accident, it is necessary to monitor wear and recognize any early signs of fatigue before they could cause a sudden failure.

For a safer ride, we recommend to have a qualified mechanic frequently inspect all parts of the bicycle for wear, cracks, micro-fractures, corrosion, deformation, dents, paint damage and any other indicator of problems before they could cause product failure. Visual enhancers like penetrating fluids are recommended as certain signs are not easily seen with the naked eye.

Any product that is worn out, has lost its structural integrity or shows any sign of fatigue or damage must be replaced immediately, to reduce the possibility of an accident that could cause serious injuries.

INTENDED USE. This product has been designed solely for road or track use on smooth surfaces.

There are risks inherent in bike riding and factors such as poor maintenance, lack of frequent inspections, poor visibility, darkness or rain greatly increase these risks. Proper maintenance, frequent inspections, using a helmet, high-visibility bike wear, bike lights, rear view mirrors, ringers and riding conservatively help reduce, but cannot completely eliminate, such risks.

LIMITED WARRANTY: THREE YEARS / TWO YEARS

Cicli Pinarello guarantees its frames, if purchased from authorized Pinarello dealers, to be free from manufacturing or material defects for:

- three years** from the date of retail purchase if you register the frame, within ten days from purchase, on the **www.pinarello.com** website;

- two years** if you do not register the frame within ten days after retail purchase.

Cicli Pinarello guarantees its components (Pinarello, Most), if purchased from authorized Pinarello dealers, to be free from manufacturing or material defects for two years from the date of purchase.

If a frame or part is found by Pinarello to be defective within the terms of this warranty, it will be repaired or replaced, at the option of Pinarello, free of charge. If the original product is not available any longer, it will be replaced with an equivalent product of similar value.

Parts made by other manufacturers will be covered by the warranties of the respective manufacturers, please address your claim to them. This warranty does not cover:

- products without a legitimate dated proof of purchase;
- products not purchased through an authorized Pinarello dealer;
- products whose identification markings have been removed, altered, effaced or made unreadable;
- normal wear (including fatigue) and tear;
- damage caused by abuse or misuse, improper assembly (for example improper tightening torques), improper or insufficient maintenance, accidents, impacts, corrosion, aggressive cleaners, use with non compatible components, improper repairs, and more generally anything which is not a material or manufacturing defect;
- products which reached the natural end of their useful life cycle;
- UV rays effects (colors fading, turning yellow);
- the effects of saline environment;
- re-painted products (also partially);
- products used commercially;
- products modified in any way;
- shipping damage (the forwarder is responsible);
- cosmetic blemishes which were apparent or discoverable at the time of purchase of the product;
- workmanship for replacement or changeover.

This warranty is valid only with the original owner and is not transferable. This warranty is expressly limited to the repair or replacement of a defective item and is the sole remedy of the warranty. Please note that in addition to this policy you may have specific legal rights granted by the national or state laws of the country where the product was sold. If any part of this warranty is void due to the above national laws, the rest will remain valid. Cicli Pinarello is not responsible for incidental or consequential damages. Some States do not allow this exclusion of incidental or consequential damages, so this exclusion may not apply to you. This one is the only conventional warranty offered for the product you purchased. Any additional clause, extension or implied warranty is specifically excluded.

When a product is repaired or replaced free of charge under warranty coverage, the repaired or replaced product remains covered under any eventually residual part of the original warranty, there is no renewal or extension of the warranty period. Moreover, when a product is replaced under warranty, the original product becomes property of Pinarello. Any disputes arising out of this Agreement or regarding the use of this product will be governed by the laws of the country of Italy and will be decided by the Court of Treviso, Italy.

CLAIM PROCEDURE:

To make a warranty claim you need to return the product to the same authorized Pinarello dealer you purchased it from. Please note that if the product was purchased in another country, you have to return it to the authorized Pinarello dealer of that country. We recommend, for the additional safety of better assembly and control, to be sure about originality, but also for the after-sales service, to purchase from your local Pinarello authorized dealer.

The product should be returned clean (if returned dirty will be kept at your disposal for ten days and then destroyed) together with:

- your name, address, phone numbers and e-mail (as provided when the bike was registered in our website, if registered);
- a dated invoice or receipt for proof of date and place of retail purchase;
- a detailed description of the problem experienced (we suggest to use some adhesive tape to help us identify the exact position of the problem);
- a list of the components used in conjunction with the claimed product;
- a specific request if you want that after the handling of the claim any sensitive personal data is not preserved for future reference;
- a declaration on how to treat the product if found not-warrantable; without a specific declaration the product will be kept at your disposal for 10 days and then destroyed.

CRASH REPLACEMENT PROGRAM

If you buy a frame from an authorized Pinarello dealer, and register the frame on the **www.pinarello.com** website within ten days from purchase, correctly filling out all mandatory fields, you are automatically enrolled in the **"crash replacement"** program.

This program offers you the possibility to buy, from the same dealer of the original purchase, a new frame at a discounted price, if the original frame is accidentally damaged beyond repair, during the warranty period.

The discount is offered in part by Pinarello, in part by the dealer.

To know more please contact your authorized Pinarello dealer. The new frame can be equivalent or lower in value than the original frame.

PROCEDURE

You will notify to Pinarello without delay, through the website or via email, the accident to the frame (specifying serial number) and your desire to replace the damaged frame with a new one at a discounted price; then you will contact the original dealer to order the new frame, supplying:

- the original proof of purchase and the contact information as you left it in the website when registering the frame
- jpg images of the entire bike after the accident, and close-up images of the damaged portion
- copy of any accident report to the authorities
- the damaged frame, which will become property of Pinarello in exchange for granting the discount on the new frame.

RIGHT TO MODIFY

Pinarello reserves the right to cancel or modify this policy at any time without prior notice.

はじめに：製品の寿命について

自転車のすべての部品（フレーム、ホイール、クランク、ハンドルバー、変速機、タイヤなど）には製品寿命があります。それは技術や構造、使用される素材、使用者の体重や力、掃除やメンテナンス、いつ、どこで、どのように、どれくらいの距離を走るかや、攻撃的性質なクリーナーの使用、落下やその他製品の構造へ影響を与えるような衝撃など、さまざまな要因に依存します。コンポーネントは通常の消耗や表面上の磨耗、そして「材料疲労」と呼ばれる消耗状態にもなりやすいです。それは連続した分子構造の分離であり、まず最初は目に見えない微細な穴ですが、時間と共に成長して構成要素を弱めていき、ひび割れが十分に成長した時に急激に弱体化します。「疲労 (fatigue)」は、発見するのが難しく、したがって油断なりません。事故の危険性を減らすために、それが突然壊れる前に疲労のどんな初期の状態でも発見されないため、消耗の盛合いを監視することが重要です。より安全な乗車のために、我々はそれらが製品の故障を引き起こす前に、資格のある整備士による点検で、自転車のすべての部分の消耗度合い、ひび割れや微細な穴、腐食、変形、へこみ、塗装の損傷など、消耗度合いの目安を得るために詳しく調べてもらうことをお勧めします。目に見えない微小な傷を発見するのに、よく浸透するビジュアルエンハンサー（浸透・探傷剤）の使用を推奨します。過度の消耗、あるいは破損、そしてあらゆる疲労の前兆となるサインを見つけた場合は、 重傷を引き起こす事故の可能性を回避するためにどんな製品でもすぐに交換する必要があります。

想定された用途：この製品は整備された舗装路、もしくはトラック競走場を走行するためだけに設計されています。自転車は乗車する時点で危険が伴います。そして、メンテナンスを怠ったり、定期的な点検の不足、視界が悪い中で走行や夜間、雨天での走行などが危険要因を増加させます。適当なメンテナンス、定期的な点検、そしてヘルメットや視認性の良いサイクルウェアの着用、自転車用ライトやバックミラーの装着は、危険度合いの軽減に役立ちます。しかし、危険を完全に取除くことはできません。

限定保証： 3年/2年

ピナレロ社はそのフレームについて、認可されたピナレロ正規代理店から購入された場合で、あなたが**www.pinarello.com**のウェブサイトで、購入から10日以内にフレームを登録することによって購入日から3年間、製造上や材料上の欠陥について保証します。あなたが**www.pinarello.com**のウェブサイトで、購入から10日以内にフレームを登録しない場合は、2年間の保証となります。

認可されたピナレロ正規代理店から購入された場合は、構成されるコンポーネント（Pinarello, Most)も購入日から2年間、製造上、もしくは材料上の欠陥について保証いたします。

フレームまたは部品が、この条件において不完全であるとしてピナレロ社が認めうる場合は、ピナレロはそれを無償修理するか無償交換するかを選択します。同じ製品がない場合は、同等価格の製品と無償交換がなされます。

他のメーカーによって製造される部品は、それぞれの製造メーカーの製品保証でカバーされます。

以下の場合は保証対象となりません：

- 購入を証明できる正規代理店印、日付入りの領収書のない製品、本保証書の提示がない製品、
- ピナレロ正規代理店を通じて購入されていない製品
- 識別のためのマーク（シリアルナンバーやロゴマークなど）が取り除かれたり、変更されたり、消えたりして判読できない状態になっている製品
- 使用することによる消耗や疲労、ゴム類、油脂類、各種ケーブルやベアリングを含む消耗部品、通常使用に影響のない異音、塗装、デカール、製品の小さな傷など
- 乱暴な扱ひ方、誤った使用、間違った組み立てや調整（ねじの締め付けトルクが適正でないなど）、不適当や不十分なメンテナンス、事故、衝撃、腐食、攻撃性の強いクリーナーの使用、互換性のない部品の使用、不適切な修理などに起因する、材料や製造上の欠陥に該当しない不具合
- 製品の寿命を迎えた製品
- 紫外線による影響（色あせや退色、変色）
- 塩分の影響がある環境での使用
- 再塗装された製品（部分的な再塗装も含む）
- 商業的に使用されている製品
- 1) どのような状態であれ改造や修復された製品
- 2) 輸送途中に受けたダメージ（運送業者に責任があります）
- 3) 製品の購入時点で明確であったが、発見できたような表面のな傷（納車受け渡し時に傷の確認が出来なかったものは、使用後についた傷と判断されます。）
- 4) 組み付け整備の技量に起因する問題

この保証はピナレロ正規代理店で購入された最初のユーザーのみに有効で譲渡は出来ません。この保証は不具合のある製品のみのも修理もしくは交換によってのみ行なわれ、その他の方法（完成車全体の交換など）での保証はいたしません。この方針に加えて、購入者が特定の法的権利を製品が販売された国の法律によって与えられる場合があります。もし保証の一部が前述の国内法令のために無効になる場合も、その法令に影響されない部分の保証規約は有効となります。

ピナレロ社は付随的、派生的に生じる損害について賠償責任は負いません。また、保証修理、交換を行なうために必要とされる時間的損害についても補償対象とはいたしません。これは、あなたが購入した製品に対して提供される唯一かつ排他的な規約上の保証です。これ以外は、どんな追加条項、拡張または黙示の保証も除外されます。

製品が保証によってカバーされ、無償で修理もしくは交換された場合、修理もしくは交換された製品は購入時からの保証でカバーされ、保証期間の更新または延長は行なわれません。さらに、製品の保証によって交換された場合、元の製品はピナレロ社の資産となります。本保証は、イタリアの法律に準拠し、同法をもって解釈されます。本保証または製品の使用に起因して紛争が発生した場合は、イタリアのトレビアソ裁判所を管轄裁判所とします。

クレーム申請手順：

あなたが保証要求によって製品を返却する必要がある場合は、購入したピナレロ正規代理店を通じて行なう必要があります。製品を海外から購入（個人輸入）された場合は、あなたはその国のピナレロ正規代理店へ返送する必要がある点に注意してください。我々は、より良い組み付けと更なる安全、また十分なアフターサービスの提供を受けるためにあなたの居住地域にあるピナレロ正規代理店で購入することを勧めます。

製品は濡らされた綺麗な状態で返送する必要があります。（もし汚れたまま返送されてきた場合は、10日間保管した後に廃棄される場合があります。）以下 a)〜c)に列記するものを、返送する製品とあわせて購入したピナレロ正規代理店へ持参及び申し出をしてください。

- あなたの名前、住所、電話番号、そしてEメールアドレス（自転車がウェブサイトで登録されている場合）
- 購入したピナレロ正規代理店印と購入日を証明できる領収書などの証拠書類、および本保証書
- 起きている問題の詳細な説明および使用期間、走行距離などの情報（我々が正確に問題箇所を確認できるように粘着テープで場所を特定できるように示しておいてください。）
- 保証要求された製品と共に使われているコンポーネントのリスト
- あなたが後の参考のためたとしても、個人情報を残して欲しくないと思う場合は、特別に要望をしてください。
- 保証の対象にならないとピナレロ社が判断をした場合、その製品をどのように処理するかをあなたが意思表示しなければ、10日間保管した後に廃棄されます

クラッシュ リプレイスメントプログラム

あなたが認定されたピナレロ正規代理店からフレームを購入し、そして、購入から 10 日以内に**www.pinarello.com** ウェブサイトで正しく、全ての情報を書き込んでフレームを登録した場合には、あなたの製品は「クラッシュ リプレイスメント」プログラムに自動的に登録されます。保証期間中に、オリジナルのフレームが、偶発的な事故などにより修理できないような損傷を受けた場合、このプログラムは、オリジナルを購入した正規代理店から特別な割引価格で新しいフレームを購入できる可能性をあなたに提供します。

さらに詳しい内容については、ピナレロ正規代理店にお問い合わせください。このプログラムで購入できるフレームは、同等品かもしくはオリジナルより下位のグレードになります。

手続きについて

あなたが損傷を受けたフレームを割引価格で新しいものに買い換える事を希望する場合は、遅れることなくウェブサイトを通じて、もしくははメールにて事故についてピナレロ社もしくはピナレロジャパンに伝えなければなりません。（シリアルナンバーの明記が必要）それから、あなたは新しいフレームを注文するために最初に購入した正規代理店に連絡してください。

- フレームの登録をした時に、オリジナルの購入証明とあなたの連絡先がウェブサイトに保存されています。
- 事故後の自転車全体の画像イメージ（写真）と損傷を受けた部分の至近距離からの画像イメージ（写真）、詳しい状況説明が必要です。
- 交通事故の場合、警察の事故報告書のコピーが必要です。
- 新しいフレームを割引価格で購入できる代わりに、損傷を受けた元のフレームは正規代理店を通じて引き渡す必要があり、そのフレームはピナレロ社の資産となります。

修正する権利

ピナレロ社は事前の通告なしにいつでもこの方針を修正、中止する権利を有します。

GARANZIA LIMITATA

限定保証書

LIMITED WARRANTY

GARANÍA LIMITADA

BEPERKTE GARANTIE

GARANTIE LIMITÉE

LIMITIERTE GARANTIE

CICLI PINARELLO S.P.A.

Società unipersonale

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PREMISA: Ciclo de vida útil de los productos y uso previsto

Todas las partes que componen una bicicleta (cuadro, ruedas, pedales, manillar, cambios, neumáticos, etc.) tienen un ciclo de vida útil que depende de múltiples factores como por ejemplo: la tecnología y los materiales empleados, el peso y la potencia del ciclista, el cuidado y el mantenimiento, cuánto, cómo y dónde se usan, el uso de agentes limpiadores agresivos, factores externos como golpes, aplastamientos o caídas.

Los componentes están sujetos al desgaste normal, al deterioro normal de la superficie, pero también a una forma de desgaste llamada “fatiga de materiales”, que consiste en una separación progresiva de la estructura molecular que inicialmente se presenta como una microfRACTura casi invisible y cede gradualmente debilitando el componente hasta hacerlo ceder improvisamente cuando la fractura llega a una dimensión significativa. La “fatiga” al principio es poco visible y es por tanto insidiosa: para reducir el riesgo de accidentes, es necesario mantener el desgaste bajo control y reconocer cualquier señal de fatiga antes de que pueda presentarse una avería instantánea.

Para mayor seguridad, es esencial pedir a un mecánico cualificado que revise regularmente todos los componentes de la bicicleta para identificar desgaste, roturas, microfRACTuras, corrosión, deformaciones, magulladuras, daños a la pintura y cualquier otro indicador de problemas, antes de que puedan causar el daño del producto. Se recomienda usar detectores de microfRACTuras como los líquidos penetrantes, ya que ciertas marcas no se ven fácilmente a simple vista. Cualquier producto desgastado o que haya perdido su integridad estructural o presente daños o señales de fatiga, debe reemplazarse de inmediato para reducir el riesgo de accidentes que puedan tener como consecuencia lesiones graves.

USO PREVISTO. Este producto ha sido diseñado exclusivamente para el uso en pista o carretera con suelo liso. El uso de la bicicleta comporta de cualquier manera riesgos, y los factores como un mantenimiento insuficiente, la omisión de revisiones frecuentes, la escasa visibilidad, la oscuridad o la lluvia pueden aumentar significativamente estos riesgos. Un mantenimiento correcto, las revisiones frecuentes, el uso del casco, la ropa de alta visibilidad, las luces, los espejos retrovisores, los indicadores acústicos y una guía prudente, ayudan a reducir estos riesgos aunque no puedan eliminarlos completamente.

GARANTÍA LIMITADA: TRES AÑOS / DOS AÑOS

Cicli Pinarello garantiza que los cuadros de su producción, comprados a los revendedores Pinarello autorizados, están libres de defectos de fabricación o de materiales durante:

– **tres años** a partir de la fecha de compra al por menor si, con un plazo de diez días a partir de la compra, se efectúa el registro en el sitio **www.pinarello.com**;

– **dos años** si no se efectúa el registro en los diez días sucesivos a la compra.

Cicli Pinarello garantiza que los componentes de su producción (Pinarello, Most) están libres de defectos de fabricación o material durante dos años a partir de la fecha de compra, si se han comprado a los revendedores Pinarello autorizados. El cuadro o los componentes reconocidos defectuosos por Cicli Pinarello durante el período de cobertura de esta garantía se repararán o se sustituirán gratuitamente, a discreción de Cicli Pinarello. Si el producto original no está disponible, se sustituirá por un producto similar de valor equivalente. Los productos de otras empresas, montados en las bicicletas Pinarello, están cubiertos por las garantías de los respectivos productores, con los cuales le rogamos ponerse en contacto.

Esta garantía no cubre:

- productos sin un documento fiscal de compra (comprobante o factura);
- productos no comprados a un revendedor Pinarello autorizado;
- productos con códigos de identificación que hayan sido retirados, alterados, borrados, o resulten ilegibles;
- el desgaste normal (incluyendo la fatiga);
- daños causados por abuso o uso impropio, montajes incorrectos (por ejemplo pares de apriete incorrectos), mantenimiento insuficiente o incorrecto, accidentes, golpes, corrosión, uso de limpiadores agresivos, uso con productos no compatibles, reparaciones no efectuadas correctamente, y en general, todo lo que no constituya un defecto de material o de fabricación;
- los productos que han llegado al final de su ciclo de vida útil;
- los efectos de la exposición a los rayos UV (descoloramiento, amarilleamiento);
- los efectos del ambiente salino;
- productos que hayan sido barnizados (incluso parcialmente);
- productos empleados para uso comercial;
- productos que hayan sido modificados de cualquier manera;
- daños debidos al transporte (es responsable el transportista);
- defectos estéticos fácilmente detectables en el momento de la compra del producto;
- la mano de obra necesaria para la sustitución.

Esta garantía es válida únicamente para el comprador original y no es transferible. Esta garantía está expresamente limitada a la reparación o a la sustitución de un producto defectuoso, que es el remedio exclusivo de la garantía. Esta póliza no constituye vínculo para los demás derechos legales que puedan tenerse, según las leyes nacionales del país en que se ha efectuado la compra. Si alguna de las cláusulas de esta garantía resulta nula conforme a dichas leyes nacionales, las demás partes de la garantía conservarán, no obstante, su validez. Cicli Pinarello declina toda responsabilidad por daños consecuentes o incidentales. Algunos países no admiten la limitación de los daños consecuentes o accidentales, y por tanto esta cláusula podría no ser aplicable. Esta es la única garantía convencional vigente para el producto que ha comprado; además se excluye expresamente cualquier cláusula adicional, extensión o garantía implícita. Cuando un producto se repara o se sustituye gratuitamente bajo garantía, este seguirá estando cubierto por la garantía original restante y no se renovará ni se prolongará el período de garantía.

Además, cuando un producto es sustituido bajo garantía, este pasa a ser propiedad de Cicli Pinarello. Cualquier disputa con respecto a la garantía, la compra y el uso de los productos Pinarello será regida por las leyes italianas; y las partes se someterán a la exclusiva jurisdicción de los tribunales de Treviso, Italia.

PROCEDIMIENTO DE RECLAMO:

Para efectuar un reclamo bajo garantía, devuelva el producto al mismo revendedor Pinarello autorizado que se lo ha vendido. Tenga en cuenta que si el producto ha sido comprado en otro país, tendrá que devolverse al revendedor autorizado de dicho país. Para mayor seguridad en lo relativo al montaje y al control pre-entrega, para estar seguros de la originalidad del producto y para recibir un mejor servicio postventa, se recomienda siempre comprar los productos a un revendedor Pinarello autorizado cercano a su lugar de residencia. El producto debe devolverse limpio (si se devuelve sucio, se tendrá a disposición durante 10 días y sucesivamente será desguazado) junto a:

a) nombre, dirección, teléfonos y correo electrónico (que correspondan a los datos proporcionados al registrar la bicicleta en nuestra página web, si se ha efectuado el registro);
b) un documento fiscal que compruebe el lugar y la fecha de compra;
c) una descripción detallada del problema (se recomienda usar cinta adhesiva para ayudarnos a localizar la posición exacta);
d) una descripción de los componentes usados junto al producto objeto del reclamo;
e) una solicitud específica, si se desea que los datos personales sensibles suministrados no se conserven para futura referencia tras la gestión del reclamo;
f) una declaración de cómo se desea que se gestione el producto si no resulta cubierto por la garantía; en caso de ausencia de dicha declaración el producto se tendrá a disposición durante 10 días y sucesivamente será desguazado.

PROGRAMA CRASH REPLACEMENT

Si usted ha comprado un cuadro a un revendedor Pinarello autorizado, registre lo en la página web **www.pinarello.com** en no más de 10 días a partir de la fecha de compra, para quedar automáticamente inscrito en el programa **"crash replacement"**.

Este programa ofrece la posibilidad de comprar, al mismo revendedor autorizado de la compra original, un cuadro a precio rebajado, si el cuadro original se daña de manera irreparable en una caída o en un accidente, durante el período de garantía. Una parte del descuento corre por cuenta de Pinarello y otra, por cuenta del revendedor autorizado.

Para mayor información, póngase en contacto con su revendedor Pinarello autorizado de confianza. El cuadro sustitutivo puede ser de valor equivalente o inferior al cuadro estropeado.

PROCEDIMIENTO

Comunique lo más pronto posible a Pinarello mediante correo electrónico o en su página web sobre el daño sufrido por el cuadro (especificando la matrícula) y solicite la sustitución de dicho cuadro por uno nuevo a precio rebajado, y sucesivamente diríjase al revendedor original para pedir el cuadro sustitutivo, suministrando:

1) el comprobante original de compra y la información de contacto que nos ha facilitado en la página web al registrar el cuadro
2) las fotos en formato .jpg de la bicicleta entera tras el accidente, así como de la pieza estropeada
3) la copia de la denuncia del accidente ante las autoridades, si se ha efectuado
4) el cuadro estropeado, que pasará a ser propiedad de Pinarello a cambio del descuento sobre el nuevo cuadro.

DERECHO DE MODIFICACIÓN

Pinarello se reserva el derecho a anular o modificar esta póliza en cualquier momento sin preaviso.

INLEIDING: nuttige levenscyclus van de producten en beoogd gebruik

Alle onderdelen waaruit een fiets bestaat (frame, wielen, trappers, stuur, versnelling, banden, enzovoorts) hebben een nuttige levenscyclus die van vele factoren afhankelijk is, zoals bijvoorbeeld: de technologie en de gebruikte materialen, het gewicht en de kracht van de fietser, de zorg en het onderhoud, hoe vaak, hoe en waar de fiets gebruikt wordt, het gebruik van agressieve reinigingsproducten, externe factoren zoals stoten, verplettering of slijtage. De componenten zijn aan normaal verbruik onderhevig, aan oppervlakteslijtage maar ook aan een vorm van vallende die "materiaalmoedheid" genoemd wordt en die uit een geleidelijke scheiding van de moleculaire structuur bestaat. Dit doet zich aanvankelijk voor als een bijna onzichtbare microfRACTuur, die in de loop der tijd echter groter wordt en de component zodanig verzakt dat deze onverwacht kapot gaat wanneer de fractuur groot genoeg is. Deze "moedheid" is aanvankelijk weinig zichtbaar en daarom des te verraakenlijker. Om het risico van ongelukken te verkleinen, dient men de slijtage onder controle te houden en ieder teken van moedheid te herkennen voordat dit ertoe leidt dat de component van het ene op het andere moment stuk kan gaan. Voor een hogere mate van veiligheid is het van essentieel belang dat je alle componenten van de fiets regelmatig door een gekwalificeerde mechanicus laat nakijken met het doel om slijtage, barsten, microfRACTuren, corrosie, vervormingen, deuken, lakschade en wat al niet meer te ontdekken dat op problemen wijst, voordat deze het stukgaan van het product kunnen veroorzaken. Wij adviseren het gebruik van detectoren van microfRACTuren, zoals penetrerende vloeistoffen, omdat bepaalde tekens met het blote oog moeilijk waarneembaar zijn. Leder product dat versleten is, dat zijn intacte structurele staat verloren heeft of dat schade vertoont dan wel tekenen die op vermoeidheid duiden, moet onmiddellijk vervangen worden om de mogelijkheid van ongelukken met ernstig letsel te reduceren.

BEOOGD GEBRUIK. Dit product is uitsluitend ontworpen voor gebruik op fietspaden of wegen met een glad wegdek. Het gebruik van de fiets impliceert hoe dan ook risico's. Factoren zoals bijvoorbeeld gering onderhoud, het uitblijven van regelmatige inspecties, weinig zicht, donkere of regen kunnen deze risico 'enorm vergroten. Een correct onderhoud, frequente inspecties, het gebruik van een helm, kleding met een hoge zichtbaarheid, verlichting, achteruitkijkspiegeltjes, akoestische waarschuwingsignalen en voorzichtig rijden dragen bij aan het verlagen van de risico's die echter niet geheel weggenomen kunnen worden.

BEPERKTE GARANTIE: DRIE JAAR / TWEE JAAR

Cicli Pinarello garandeert haar frames indien deze bij de geautoriseerde Pinarello wederverkopers gekocht zijn en geen productie- of materiaaldefecten bezitten, gedurende:

– **Drie jaar** vanaf de datum van aankoop in de kleinhandel, indien het frame binnen tien dagen na aankoop op de website **www.pinarello.com** geregistreerd wordt.

– **Twee jaar** indien het frame niet binnen tien dagen na aankoop geregistreerd wordt.

Cicli Pinarello garandeert haar componenten (Pinarello, Most) die geen productie- of materiaaldefecten hebben gedurende twee jaar na de datum van aankoop indien de componenten bij geautoriseerde Pinarello wederverkopers gekocht zijn. Het frame of de componenten die door Cicli Pinarello binnen de termijnen van deze garantie als defect erkend worden, zullen op grond van de beoordeling door Cicli Pinarello gratis gerepareerd of vervangen worden. Indien het originele product niet beschikbaar is, zal vervanging plaatsvinden door een gelijkwaardig product van equivalente waarde. Producten van andere bedrijven die op Pinarello fietsen gemonteerd worden, worden gedekt door de garanties van de respectievelijke fabrikanten. Wij verzoeken je om je tot hen te wenden. Deze garantie dekt geen:

- Producten zonder fiscaal koopdocument (kassabon of factuur);
- Producten die niet bij een geautoriseerde Pinarello wederverkoper gekocht zijn;
- Producten waarvan de identificatiecodes verwijderd, gewijzigd, gewist of onleesbaar gemaakt zijn;
- Gewone slijtage (met inbegrip van moedheid);
- Schade veroorzaakt door misbruik of oneigenlijk gebruik, door onjuiste montage (onjuiste aanhaalmomenten bijvoorbeeld), door verkeerd of onjuist onderhoud, door ongelukken, door stoten, door corrosie, door het gebruik van agressieve reinigingsmiddelen, door het gebruik met niet compatibele producten, door onjuist uitgevoerde reparaties, en in het algemeen door alles wat geen materiaal- of fabrieksdefect vormt;
- Producten die het natuurlijke einde van de nuttige levenscyclus bereikt hebben;
- Effecten van de blootstelling aan UV-stralen (ontkleuring, vergeling);
- Effecten van een zouthoudend milieu;
- Opnieuw gelakte producten (ook gedeeltelijk);
- Commercieel gebruikte producten;
- Producten die ongeacht welke wijziging ondergaan hebben;
- Transportschade (het vrachtbedrijf is verantwoordelijk);
- Esthetische defecten die op het moment van aankoop van het product gemakkelijk waarneembaar waren;
- Arbeidskracht die voor de vervanging nodig was.

Deze garantie geldt alleen voor de oorspronkelijke koper en is niet overdraagbaar. Deze garantie is uitdrukkelijk beperkt tot de reparatie of de vervanging van een defect product, hetgeen het enige doel van de garantie is. Deze polis laat alle andere wettige rechten ongewijzigd, dus rechten die je zou kunnen hebben op grond van de nationale wetten van het land waar je het product gekocht hebt. Indien een clauseule van deze garantie volgens genoemde nationale wetten nietig zou zijn, dan behoudt het overige deel van de garantie hoe dan ook zijn geldigheid. Cicli Pinarello is niet verantwoordelijk voor gevolg- of ongevallenschade. Enkele landen staan de beperking van gevolg- of ongevallenschade niet toe zodat deze clauseule dan misschien niet van toepassing zou kunnen zijn. Dit is de enige conventionele garantie die van kracht is voor het product dat je gekocht hebt.

Bovendien worden aanvullende clauseules, verlengingen of impliciete garanties specifiek buitengesloten. Wanneer een product onder garantie gratis gerepareerd of vervangen wordt, zal het gerepareerde of vervangen product door de eventuele resterende garantiedur gedekt blijven. De garantieperiode wordt niet vernieuwd of verlengd. Wanneer een product bovendien onder garantie vervangen wordt, wordt het product dat vervangen is eigendom van Cicli Pinarello. Iedere twist inzake de garantie, de aankoop en het gebruik van Pinarello producten zal door de Italiaanse wet geregeld worden. De competente rechtbank zal de rechtbank van Treviso, Italië zijn.

KLACHTPROCEDURE:

Om in het kader van de garantie een klacht in te dienen, moet het product teruggebracht worden naar dezelfde geautoriseerde Pinarello wederverkoper bij wie het gekocht is. Houd rekening met het feit dat indien het product in een ander land gekocht is, het naar de geautoriseerde wederverkoper van dat land teruggebracht moet worden. Wij adviseren om het product bij een geautoriseerde Pinarello wederverkoper aan te schaffen die zich zo dicht mogelijk bij je woonplaats bevindt. Dit is zowel nuttig met het oog op een grotere veiligheid in verband met de montage en de controle die aan de levering voorafgaat, als om zekerder te zijn van de originaliteit van het product en van een betere naverkoop service. Het product moet schoon teruggebracht worden (indien het vuil teruggebracht wordt, wordt het 10 dagen bewaard waarna het gesloopt wordt) en vergezeld gaan van:
a) Naam, adres, telefoonnummers en e-mail (zoals deze op het moment van registratie van de fiets op onze internet site verstrekt zijn, indien de registratie uitgevoerd is);
b) Fiscaal document dat de plaats en de datum van aankoop bewijst;
c) Gedetailleerde beschrijving van net probleem (wij adviseren plakband te gebruiken om ons te helpen de exacte positie te vinden);
d) Beschrijving van de componenten die gebruikt zijn samen met het product dat het voorwerp van de klacht vormt;
e) Specifiek verzoek, indien men wilt dat de eventueel verstrekte persoonsgegevens na de verwerking van de klacht niet voor toekomstige raadpleging gebruikt worden;
f) Verklaring waarin vermeld wordt hoe men wil dat het product behandeld wordt indien het buiten de garantie valt. Zonder een dergelijke specifieke verklaring zal het product 10 dagen bewaard worden en vervolgens worden gesloopt.

CRASH REPLACEMENT PROGRAMMA

Als je het frame bij een geautoriseerde Pinarello wederverkoper koopt en dit binnen 10 dagen na aankoop op de web site **www.pinarello.com** registreert, door alle verplichte velden correct in te vullen, wordt je automatisch opgenomen in het **"crash replacement"** programma. Dit programma biedt de mogelijkheid om bij dezelfde geautoriseerde wederverkoper waar de originele aankoop gedaan is, een frame tegen een kortingsprijs te kopen indien het originele frame tijdens de garantieperiode op onherstelbare wijze beschadigd werd tijdens een val of een ongeluk. Een deel van de korting wordt aangeboden door Pinarello en een deel door de geautoriseerde wederverkoper. Wendt je tot je eigen geautoriseerde Pinarello wederverkoper. De waarde van het vervangende frame kan lager of gelijk zijn aan die van het beschadigde frame.

PROCEDURE

Je moet de beschadiging van het frame (met opgave van het serienummer) zonder vertraging aan Pinarello meedelen via de web site of via e-mail en vermelden dat je het beschadigde frame wenst te vervangen door een nieuwe met kortingsprijs. Wend je vervolgens tot de originele wederverkoper om het vervangende frame te bestellen en overhandig hem:

1) origineel aankoopbewijs en gegevens om contact met je op te nemen, zoals deze tijdens de registratie van het frame op de web site geregistreerd zijn;
2) foto's in .jpg formaat van de gehele fiets na het ongeluk en van het beschadigde onderdeel;
3) kopie van de eventuele aangifte van het ongeval bij de autoriteiten;
4) het beschadigde frame, dat eigendom van Pinarello wordt, in ruil voor de korting op het nieuwe frame.

RECHT OP WIJZIGING

Pinarello behoudt zich het recht voor om deze polis op ieder gewenst moment en zonder voorgaande kennisgeving te wissen of te wijzigen.

AVANT-PROPOS: Cycle de Vie Utile des produits et Usage Prévu

Toutes les parties composant une bicyclette (cadre, roues, leviers, guidon, dérailleurs, pneus etcetera) ont un cycle de vie utile, qui dépend de nombreux facteurs tels que, par exemple: la technologie et les matériaux utilisés, le poids et la puissance du cycliste, le soin et la maintenance, le nombre de fois, comment et où ils sont utilisés, l'emploi de détergents agressifs, les facteurs externes comme coups, écrasements ou chutes. Les composants sont sujets à la consommation normale, à l'usure superficielle mais aussi à une forme d'usure appelée "fatigue des matériaux" qui consiste en une séparation progressive de la structure moléculaire qui initialement se présente comme une micro fracture presque invisible et croît avec le temps jusqu'à affaiblir le composant au point de le faire céder à l'improviste quand la fracture sera devenue suffisamment grande. La "fatigue" est initialement peu visible et donc plus insidieuse ; pour réduire le risque de subir un accident, il faut contrôler l'usure et reconnaître tout signe de fatigue avant qu'il n' puisse provoquer une défaillance instantanée. Pour une plus grande sécurité, il est essentiel que vous fassiez inspecter régulièrement tous les composants de la bicyclette par un mécanicien qualifié, afin d'identifier toute usure, fissure, micro facture, corrosion, déformation, écrasement, dommage au vernis et tout autre indicateur de problèmes avant qu'il ne puisse causer une défaillance du produit. Nous conseillons d'utiliser des détecteurs de micro factures tels que les liquides pénétrants parce que certains signes sont difficiles à détecter à l'œil nu. Tout produit qui serait usé ou qui aurait perdu son intégrité structurelle ou qui montrerait des dommages ou des signes de fatigue, doit être immédiatement remplacé, pour réduire la possibilité de souffrir un accident qui pourrait causer de graves lésions.

USAGE PRÉVU. Ce produit a été conçu exclusivement pour l'usage sur piste ou sur route à revêtement lisse. L'utilisation de la bicyclette entraîne dans tous les cas des risques et des facteurs tels que, par exemple, une maintenance défaillante, l'omission d'inspections fréquentes, la visibilité réduite, l'obscurité ou la pluie qui peuvent augmenter énormément ces risques. Une maintenance correcte, des inspections fréquentes, l'utilisation du casque, de vêtements à visibilité élevée, de lumières, de rétroviseurs, d'avertisseurs acoustiques et d'une conduite prudente aident à réduire ces risques, tout ne pouvant cependant pas les éliminer complètement.

GARANTIE LIMITÉE: TROIS ANS / DEUX ANS

Cicli Pinarello garantit ses cadres, si ceux-ci sont achetés auprès des revendeurs autorisés Pinarello, contre tout défaut de fabrication ou de matériaux pour une période de:

– **trois ans** à partir de la date d'achat auprès du revendeur si, dans un délai de dix jours à compter de l'achat, vous en effectuez l'enregistrement sur le site **www.pinarello.com**;

– **deux ans** si vous n'en effectuez pas l'enregistrement dans un délai de dix jours à partir de l'achat.

Cicli Pinarello garantit ses composants (Pinarello, Most) contre tout défaut de fabrication ou de matériaux pour une période de deux ans à compter de la date d'achat, s'ils sont acquis auprès des revendeurs autorisés Pinarello. Tout cadre ou tout composant reconnu défectueux par la société Cicli Pinarello conformément aux termes de cette garantie sera réparé ou remplacé, à la discrétion de la société Cicli Pinarello, à titre gratuit. Dans le cas où le produit original ne serait pas disponible, le remplacement se fera par un produit semblable de valeur équivalente.

Les produits d'autres entreprises, montés sur des bicyclettes Pinarello, sont couverts par les garanties des fabricants respectifs, auxquels nous vous prions de vous adresser. Cette garantie ne couvre pas :

- les produits non accompagnés du document fiscal d'achat (ticket ou facture);
- les produits non achetés auprès d'un revendeur autorisé Pinarello;
- les produits dont les codes d'identification ont été enlevés, altérés, effacés ou rendus illisibles;
- l'usure normale (y compris la fatigue);
- les dommages causés par abus ou usage impropre, par un montage incorrect (par exemple couples de serrage incorrects), par une maintenance erronée ou insuffisante, par des accidents, des coups, la corrosion, l'emploi de détergents agressifs, l'utilisation avec des produits incompatibles, par des réparations effectuées de façon incorrecte, et plus généralement par tout ce qui ne constitue pas un défaut de matériaux ou de fabrication;
- Les produits arrivés à leur fin naturelle de vie utile;
- les effets de l'exposition aux rayons UV (décoloration, jaunissement);
- les effets du milieu salin;
- tout produit verni (même partiellement);
- tout produit usé commercialement;
- tout produit qui aurait subi une modification quelconque;
- les dommages dus au transport (la responsabilité incombe au transporteur);
- les défauts esthétiques qui seraient facilement détectables au moment de l'achat du produit;
- la main-d'œuvre nécessaire au remplacement.

Cette garantie n'est valable que pour l'acquéreur original et ne peut pas être transféré. Cette garantie se limite expressément à la réparation ou au remplacement d'un produit défectueux qui est le seul remède offert par la garantie. Cette police n'affecte pas les autres droits légaux qui vous pourraient avoir, conformément aux lois nationales de l'État où vous avez effectué l'achat. Si une clause quelconque de cette garantie devient ée nullle conformément aux lois nationales, la partie restante de la garantie conserverait cependant sa validité. La société Cicli Pinarello n'est pas responsable des dommages indirects ou accidentels. Certains États n'admettent pas la limitation des dommages indirects ou accidentels, et par conséquent cette clause pourrait ne pas être d'application.

Il s'agit de la seule garantie conventionnelle en vigueur pour le produit que vous avez acquis, toute clause additionnelle, toute extension ou toute garantie implicite est en outre expressément exclue.

Quand un produit est réparé ou remplacé sous garantie à titre gratuit, le produit réparé ou remplacé reste couvert par l'éventuelle garantie originale restante, il n'y a pas renouvellement ou extension de la période de garantie. De plus, quand un produit est remplacé sous garantie, le produit remplacé devient propriété de la société Cicli Pinarello. Tout litige à propos de la garantie, de l'achat ou de l'utilisation des produits Pinarello sera régi par la loi italienne et le tribunal compétent sera celui de Trévis, Italie.

PROCÉDURE DE RÉCLAMATION:

Pour présenter une réclamation sous garantie, vous devez remettre le produit au même revendeur autorisé Pinarello auprès duquel vous l'avez acheté. Nous vous prions de tenir compte que si le produit a été acquis dans un autre pays, il doit être remis au revendeur autorisé de ce pays. Nous conseillons toujours d'effectuer votre achat auprès d'un revendeur autorisé Pinarello proche de votre domicile, pour la plus grande sécurité liée au montage et à la vérification pré-livraison, pour que vous soyez certain de son origine ainsi que pour le meilleur service après-vente. Le produit doit être restitué propre (s'il est rendu sale, il restera à disposition pendant 10 jours et ensuite il sera démantelé) accompagné de :

a) nom, adresse, téléphones et e-mail (comme fourni au moment de l'enregistrement de la bicyclette sur notre site internet, si cet enregistrement a été effectué);
b) un document fiscal qui prouve le lieu et la date d'achat;
c) une description détaillée du problème (nous suggérons d'utiliser du ruban adhésif pour nous aider à localiser sa position exacte);
d) une description des composants utilisés avec le produit concerné par la réclamation;
e) Une demande spécifique, si vous souhaitez que certaines données personnelles fournies ne soient par conservées pour de futures références après la gestion de la réclamation;
f) une déclaration sur la façon selon laquelle vous souhaitez que soit traité le produit, s'il résulte être hors garantie; en l'absence de déclaration spécifique, le produit restera à disposition pendant 10 jours et ensuite il sera démantelé.

PROGRAMME CRASH REPLACEMENT

Si vous achetez le cadre auprès d'un revendeur autorisé Pinarello et si vous l'enregistrez sur le site **www.pinarello.com** dans le délai de 10 jours à compter de l'achat, en remplissant correctement tous les champs obligatoires, il est automatiquement inséré dans le programme **"crash replacement"**.

Ce programme offre la possibilité d'acquérir, du même revendeur autorisé que celui de l'achat original, un cadre à un prix réduit, si le cadre original est endommagé de façon irréparable au cours d'une chute ou d'un accident, au cours de la période de garantie. Une partie de la remise est offerte par la société Pinarello, la autre partie par le revendeur autorisé. Pour plus d'informations, adressez-vous à votre revendeur autorisé Pinarello de confiance. Le cadre de remplacement pourra être d'une valeur égale ou inférieure au cadre endommagé.

PROCÉDURE

Vous devez signaler immédiatement à la société Pinarello via site web ou par e-mail le dommage subi par le cadre (en indiquant son numéro de série) et votre souhait de remplacer le cadre accidenté par un cadre neuf à prix réduit, ensuite vous devez vous adresse au revendeur d'origine pour commander le cadre de remplacement, en fournissant:

1) la preuve originale d'achat et les informations de contact telles que vous les avez fournies sur le site pendant l'enregistrement du cadre.
2) les photos en format .jpg de toute la bicyclette après l'accident et de la pièce endommagée
3) la copie de la déclaration éventuelle d'accident aux autorités
4) le cadre endommagé, qui deviendra propriété de la société Pinarello en échange de la remise sur le nouveau cadre.

DROIT DE MODIFICATION

La société Pinarello se réserve d'annuler ou de modifier cette police en tout moment, sans préavis.

VORWORT: Nutzlebensdauer der Produkte und vorgesehener Gebrauch

Alle Bestandteile eines Fahrrades (Rahmen, Räder, Tretkurbeln, Lenker, Schaltung, Reifen und so fort) haben eine Nutzlebensdauer, die von vielen Faktoren abhängig ist, zum Beispiel: Eingesetzte Technik und Materialien, Gewicht und Kraft des Fahrers, Pflege und Wartung, wie viel, wie und wo sie benutzt werden, Gebrauch von angreifenden Reinigungsmitteln, äußerliche Einwirkungen wie Stöße, Quetschungen oder Stürze. Die Komponenten unterliegen einer normalen Abnutzung, dem Oberflächenverschleiß, aber auch einer Form des Verschleißes, die "Materialermüdung" genannt wird und in einer allmählichen Auftrennung der Molekülstruktur besteht, die sich anfänglich in Form fast unsichtbarer, kleinster Risse zeigt und mit der Zeit zunimmt, bis die Komponente soweit geschwächt ist, dass sie plötzlich nachgibt, wenn der Riss ausreichend groß geworden ist. Die "Ermüdung" ist anfänglich kaum sichtbar und daher heimtückischer; um die Unfallgefahr zu verringern, muss der Verschleiß unter Kontrolle gehalten und jedes Anzeichen der Ermüdung erkannt werden, bevor sie zum plötzlichen Nachgeben führen können. Für eine größere Sicherheit ist es unumgänglich, dass Sie regelmäßig sämtliche Komponenten des Fahrrades von einem qualifizierten Mechaniker inspizieren lassen, um Verschleiß, Risse, Mikrorisse, Korrosion, Verformungen, Schrammen, Lackschäden und alle anderen Hinweise auf Probleme zu erkennen, die zu einem Versagen des Produkts führen könnten. Wir empfehlen den Einsatz von Mikroriss-Detektoren wie eindringende Flüssigkeiten, da bestimmte Anzeichen mit bloßem Auge schwer zu sehen sind. Jedes Produkt, das verschlissen oder nicht mehr ausreichend stabil ist oder Schäden oder Zeichen der Ermüdung aufweist, ist unverzüglich zu ersetzen, um die Möglichkeit von Unfällen zu verringern, die zu schweren Verletzungen führen könnten.

BESTIMMUNGSGEMÄSSER GEBRAUCH. Dieses Produkt wurde ausschließlich für den Gebrauch auf Pisten bzw. Straßen mit glattem Belag geplant. Der Gebrauch des Fahrrades ist in jedem Fall mit Risiken verbunden, und Faktoren wie zum Beispiel mangelhafte Wartung, Unterlassung von häufigen Inspektionen, geringe Sicht, Dunkelheit oder Regen können diese Risiken stark erhöhen. Eine korrekte Wartung, häufige Inspektionen, das Tragen eines Helms, gut sichtbare Kleidung, Beleuchtung, Rückspiegel, Klingeln und eine umsichtige Fahrweise tragen zur Senkung dieser Risiken bei, obgleich sie sie nicht völlig beseitigen können.

LIMITIERTE GARANTIE: DREI JAHRE / ZWEI JAHRE

Cicli Pinarello gewährt auf seine Rahmen, wenn diese bei autorisieren Pinarello Fachhändlern erworben werden, eine Garantie für Herstellungs- und Materialfehler von:

– **Drei Jahren** ab Kaufdatum im Einzelhandel, wenn Sie den Rahmen innerhalb zehn Tagen nach dem Kauf auf der Website **www.pinarello.com** registrieren;

– **Zwei Jahren**, wenn Sie ihn nicht innerhalb zehn Tagen ab Kaufdatum registrieren.

Cicli Pinarello garantiert zwei Jahre lang, dass die eigenen Komponenten (Pinarello, Most) frei von Herstellungs- oder Materialfehlern sind, wenn diese bei autorisierten Pinarello Fachhändlern erworben werden. Wenn Rahmen oder Komponenten von Cicli Pinarello als fehlerhaft anerkannt werden, werden diese entsprechend dieser Garantie nach Ermessen von Cicli Pinarello kostenlos repariert oder ersetzt. Sollte das Originalprodukt nicht mehr verfügbar sein, erfolgt der Ersatz durch ein ähnliches, gleichwertiges Produkt.

Produkte anderer Hersteller, die an Fahrern von Pinarello montiert sind, sind von der Garantie der jeweiligen Hersteller gedeckt, bitte wenden Sie sich an diese. Diese Garantie gilt nicht für:

- Produkte ohne Kaufbeleg (Kassenbono oder Rechnung);
- Produkte, die nicht bei einem autorisierten Pinarello Fachhändler erworben wurden;
- Produkte, deren Kennnummern entfernt, verändert, gelöscht oder unlesbar gemacht wurden;
- Normalen Verschleiß (einschließlich Ermüdung);
- Schäden infolge Missbrauchs oder unsachgemäßen Gebrauchs, falscher Montage (zum Beispiel falsche Anzugsomente), falscher oder ungenügender Wartung, Unfällen, Stößen, Korrosion, Gebrauchs angreifender Reiner, Gebrauchs nicht kompatibler Produkte, nicht korrekt ausgeführter Reparaturen, und im Allgemeinen alles, was keinen Material- oder Herstellungsfehler darstellt;
- Produkte, die das natürliche Ende ihrer Nutzlebensdauer erreicht haben;
- Folgen der Einwirkung von UV-Strahlen (Verlassen der Farben, Vergilben);
- Auswirkungen salzhaltiger Luft;
- Produkte, die neu lackiert wurden (auch teilweise);
- Produkte, die gewerblich eingesetzt wurden;
- Produkte, die auf irgendeine Weise verändert wurden;
- Transportschäden (es haftet der Transporteur);
- Schönheitsfehler, die beim Kauf des Produkts leicht erkennbar waren;
- Den für den Austausch erforderlichen Arbeitsaufwand.

Diese Garantie gilt nur für den ursprünglichen Käufer und ist nicht übertragbar. Diese Garantie ist ausdrücklich beschränkt auf die Reparatur bzw. den Austausch eines fehlerhaften Produktes, dies stellt die einzige Garantieleistung dar. Diese Garantieerklärung lässt Ihre Rechte unbereschadet, die Ihnen gemäß der nationalen Gesetze des Staates gewährt werden, in dem Sie das Produkt erworben haben. Sollten Teile dieser Garantie entsprechend solcher nationaler Gesetze nichtig sein, bleibt der übrige Teil der Garantie dennoch gültig. Cicli Pinarello haftet nicht für Folge- oder Unfallschäden. Einige Staaten lassen den Ausschluss von Folge- oder Unfallschäden nicht zu, daher könnte diese Klausel nicht anwendbar sein.

Dies ist die einzige für das von Ihnen erworbene Produkt gültige vertragliche Garantie. Jede zusätzliche Klausel, Erweiterung oder implizite Garantie wird hiermit ausdrücklich ausgeschlossen. Wenn ein Produkt im Rahmen der Garantie kostenlos repariert oder ersetzt wird, bleibt das reparierte oder ersetzte Produkt von der eventuell verbleibenden ursprünglichen Garantie gedeckt, es erfolgt keine Erneuerung oder Verlängerung der Garantiezeit. Des Weiteren gehen ausgetauschte Produkte, die im Rahmen der Garantie ersetzt wurden, in das Eigentum von Cicli Pinarello über. Alle Streitfälle, die die Garantie, den Erwerb und den Gebrauch von Pinarello Produkten betreffen, unterliegen der italienischen Gerichtsbarkeit; Gerichtsstand ist Treviso, Italien.

REKLAMATIONSPROZEDUR:

Um eine Reklamation in der Garantiezeit vorzubringen, müssen Sie das Produkt an denselben autorisierten Pinarello Fachhändler zurückgeben, bei dem Sie es erworben haben. Bitte berücksichtigen Sie, das Produkte, die in einem anderen Land erworben wurden, an den autorisierten Fachhändler jenes Landes zurückgeben werden müssen. Wir empfehlen in jedem Fall, sowohl wegen der größeren Sicherheit in Verbindung mit der Montage und der Kontrolle vor der Auslieferung, als auch, damit Sie sich der Echtheit gewiss sein können, sowie wegen des besseren After-Sales-Kundendienstes, bei einem autorisierten Pinarello Fachhändler in der Nähe Ihres Wohnortes zu kaufen.

Das Produkt ist sauber zurückzugeben (wird es verschmutzt zurückgegeben, wird es 10 Tage zu Ihrer Verfügung gehalten und dann verschrottet), zusammen mit:

a) Name, Anschrift, Telefonnummern und E-Mail-Adresse (wie bei der Registrierung des Fahrrades auf unserer Internetseite angegeben, wenn die Registrierung ausgeführt wurde);
b) Kaufbeleg, der Ort und Datum des Kaufs belegt;
c) Einer ausführlichen Beschreibung des Problems (wir empfehlen Klebeband zur Kennzeichnung der betroffenen Stelle);
d) Einer Beschreibung der zusammen mit dem reklamierten Produkt eingesetzten Komponenten;
e) Einer besonderen Erklärung, wenn Sie möchten, dass eventuell angegebene sensible persönliche Daten nach der Abwicklung der Reklamation nicht für zukünftige Verwendung aufbewahrt werden;
f) Einer Erklärung, wie mit dem Produkt umgegangen werden soll, sollte es nicht unter die Garantie fallen; ohne eine ausdrückliche Erklärung wird das Produkt 10 Tage zur Verfügung gehalten und dann verschrottet.

CRASH-REPLACEMENT-PROGRAMM

Wenn Sie einen Rahmen bei einem autorisierten Pinarello Fachhändler kaufen und ihn auf der Website **www.pinarello.com** innerhalb 10 Tagen nach dem Kauf registrieren und dabei alle Pflichtfelder ordnungsgemäß ausfüllen, werden Sie automatisch in das **"Crash-Replacement"**-Programm aufgenommen.

Dieses Programm bietet die Möglichkeit zum Kauf eines Rahmens zu einem reduzierten Preis bei demselben autorisierten Fachhändler des ursprünglichen Kaufs, wenn der ursprüngliche Rahmen bei einem Sturz oder Unfall während der Garantiezeit irreparabel beschäd